

TENNESSEE REGULATORY AUTHORITY

Pat Miller, Chairman
Deborah Taylor Tate, Director
Sara Kyle, Director
Ron Jones, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

REGULATORY AUTHORITY
DOCKET ROOM

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June 10, 2005

Mr. Dennis Wagner
Director – Public Policy, R & EA
BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, Tennessee 37201-3300

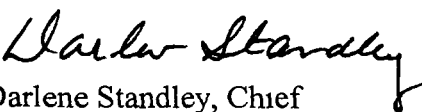
Dear Mr. Wagner:

Helping Hands Home Assistance, Inc. ("Petitioner") has filed a petition with the Authority for the allocation of N11 number 211 for the purpose of providing information and referral services for Anderson, Blount, Campbell, Claiborne, Cocke, Grainger, Hamblen, Hancock, Jefferson, Knox, Loudon, Monroe, Morgan, Roane, Scott, Sevier and Union Counties. This matter has been assigned Docket No. 05-00141.

The Authority's records indicate that 211 has been assigned to Knoxville Information & Referral, Inc. for the Knoxville exchange in BellSouth's territory. Please inform the Authority whether 211 is currently being utilized in Knoxville. If it is not, please inform the Authority the date on which by Knoxville Information & Referral, Inc. requested service be discontinued and/or the date BellSouth discontinued service.

If you have any questions concerning the matter, please call Patsy Fulton at 615-741-2904 ext. 193.

Yours truly,


Darlene Standley, Chief
Utilities Division